

Policy Title: BRIBIE RSL Table Reservation Policy

Purpose:

To ensure fair and equitable access to seating for all patrons while maintaining a positive and inclusive environment within the club.

Scope:

This policy applies to all patrons in the venue, including members and guests.

Policy Statement:

1. Reservation Limitations:

- Patrons may not reserve or hold tables for friends or family who are not present in the space/department. For example, if a patron is dining in Botanic, seats in the Whiskey lounge cannot be reserved until after they have finished their meals.
- Tables are available on a first-come, first-served basis for guests physically in the space/department.

2. Time Limit for Unoccupied Seats:

- If a table is partially occupied with seats being held for others, club staff may ask patrons to release the unoccupied seats if needed by other guests.
- A grace period of 15 minutes may be allowed at management's discretion, after which reserved seating will be released if the entire party has not arrived.

3. Enforcement:

- Club staff are authorised to monitor and enforce this policy.
- If a patron is found to be reserving seats for individuals who are not in the areas/department, staff may request that the unoccupied seats be reallocated.
- Failure to comply with staff directions may result in the patron being asked to leave or further action, in line with club policies.

4. Exceptions:

- Special events or functions with advance booking may be exempt from this policy, subject to approval by management.
- Patrons with mobility or accessibility needs will be accommodated wherever possible.

Communication:

- This policy will be communicated clearly to patrons through signage, the club's website, and by staff when necessary.

Review and Amendments: This policy will be reviewed periodically and may be amended at the discretion of the management.