

What are the Rewards?

Rewards	Black Diamond	Diamond	Platinum	Gold	Silver	Bronze
Entry to Member Promotions	✓	✓	✓	✓	✓	✓
Special Member Only Beverage Prices	✓	✓	✓	✓	✓	✓
Discount on Food and Beverage when paying by points	70%	50%	30%	25%	20%	10%
Exclusive Birthday Rewards Points Bonus	25,000 points	20,000 points	5,000 points	2,500 points	1,000 points	-
Monthly Bonus Reward Points	75% Bonus	50% Bonus	25% Bonus	10% Bonus	-	-
Visitation Rewards Points (Awarded once per visit at member’s kiosk)	500 points	100 points	50 points	-	-	-
Non-Expiry of Rewards Points	✓	✓	✓	-	-	-

How do I earn Rewards Points and Tier Credits?

Use your membership card to earn Rewards Points and Tier Credits when dining in Botanic or in Social, playing a gaming machine, Keno or club bingo, and when you purchase beverages in any of our bars or the bottle shop. Rewards Points and Tier Credits cannot be earned when wagering in the TAB.

Rewards Points & Tier Credits	Black Diamond	Diamond	Platinum	Gold	Silver	Bronze
Earn Reward Points & Tier Credits in Gaming: 1 point = \$8 turnover	✓	✓	✓	✓	✓	✓
Earn Reward Points & Tier Credits in Keno: 1 point = \$1 spent (minimum spend \$10)	✓	✓	✓	✓	✓	✓
Earn Reward Points & Tier Credits when purchasing food and/or beverage: 1 point = \$1 spent	✓	✓	✓	✓	✓	✓
Earn Reward Points & Tier Credits in Club Bingo: 1 point = \$1 spent	✓	✓	✓	✓	✓	✓

Bribie RSL Black Diamond Rewards

Welcome to the Bribie Island RSL **Black Diamond Rewards** program, a tiered system designed to reward members who use their membership card when:

- Purchasing drinks from any of our Bars and Bottle Shop
- Purchasing meals from Botanic and Social
- Playing KENO or a Gaming Machine
- Paying for tickets in Club Bingo.

We encourage you to hand your membership card to our staff so that you can earn points throughout the Club. Here’s some information to help you get started.

How many levels are there?

The Bribie RSL **Black Diamond Rewards** program is a six-level tiered system. See the tiers below with their required Tier Credits:

Tier	Tier Credits Required
• Black Diamond	30,000
• Diamond	10,000
• Platinum	2,500
• Gold	1,000
• Silver	250
• Bronze	Entry Level
<i>(1 point = 1 cent)</i>	

The more Tier Credits you earn when you use your membership card to purchase goods and services, the higher the level you can achieve.

What are Rewards Points and Tier Credits?

Whilst using your membership card to purchase goods and services you’ll earn Rewards Points and Tier Credits.

Rewards Points = Points to spend and redeem in the club.

Tier Credits = Credits required to unlock your new tier level (there is no monetary value to Tier Credits). **Tier Credits** reset to zero at the commencement of each new tiering period.

How do I earn Reward Points & Tier Credits & what are the Rewards?

Refer to the detailed tables overleaf.

How is my Tier Level Determined?

Your tier level is determined by the number of Tier Credits you have ***earned*** in each 6 month period.

- (a) 1st January to 30th June
- (b) 1st July to 31st December

Visitation Points, Monthly Bonus Points and Birthday Bonus Points are not included in the ‘Tier Credits Earned’ tally and do not go towards determining your tier level.

How do I know which level I am on?

Swipe your membership card at one of our member’s kiosks, view on a gaming machine or ask at any point of sale throughout the club.

How do I move up levels?

Members will be reviewed for promotion to a higher tier immediately upon achieving the required Tier Credits. You will be notified at the entry kiosk if you move up one (or more) tiers.

The Bribie Island RSL Club is committed to the responsible service of gambling.
Gambling Helpline 1800 858 858

Information for Club Members

Can I go down a level?

On the 1st January and 1st July annually, your Tier Credits will be reviewed & reset to zero. If in the previous 6 months you have earned less than the required number of Tier Credits to maintain your current tier level, your tier may be adjusted down accordingly.

How can I use my Reward Points?

Your accrued Reward Points can be used to purchase goods from our bars, restaurant, cafe or bottle shop within the Club. Depending on your tier level, you will receive discounts when paying for food and beverage with points – see table over page. When paying with points, sufficient points must be available to pay for the whole transaction. Part payment is not permitted. Points can also be exchanged for cash at the Gaming Room cashier (minimum cash redemption 500 points = \$5).

If I spend all my accrued Reward Points, will my Tier Level be affected?

Absolutely not! Your tier level is determined only by the Tier Credits you have earned in the previous 6-month period, so feel free to spend your Reward Points and take advantage of the discounts on offer. Your current Reward Points balance does not reflect your tier level.

How do I receive Bonus and Visitation Points?

Depending on your tier level, on the 1st of each month you will receive **Monthly Bonus Points** calculated on the Tier Credits you have ***earned*** during the previous month (see table over page). Bonus Points may also be received through member promotions from time-to-time. **Visitation Points** are awarded once each day (appropriate to your tier level – see table over page) by swiping your membership card at one of our Member kiosks.

Bribie RSL
Black Diamond

Rewarding
OUR
MEMBERS

Tier Level	Monthly Bonus Points	Visitation Points (Per Visit)
Black Diamond	75% Bonus	500 Points
Diamond	50% Bonus	100 Points
Platinum	25% Bonus	50 Points
Gold	10% Bonus	-
Silver	-	-
Bronze	-	-

Note: Visitation Points, Monthly Bonus Points and Birthday Bonus Points are not included in the ‘Tier Credits’ tally and do not go towards determining your tier level.

Do my Rewards Points expire each year?

Reward Points earned by members on Gold, Silver and Bronze tier levels must be redeemed by 31st December annually, after which date any remaining Reward Points will expire.

Reward Points for members on Black Diamond, Diamond and Platinum tier levels do not expire unless a breach of terms and conditions occurs.

Can I opt out of the program?

If you do not wish to participate in the program, you may opt out at any time. Please visit our Reception team, and they will be happy to assist you.

Other Information:

Membership of the program and any accrued Tier Credits or Reward Points are not transferrable. Suspended, excluded or expelled members will forfeit accrued Reward Points and Tier Credits. A full list of terms and conditions is available upon request.