



Bribie Island RSL & Citizens Memorial Club Inc.  
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## **PLAYER INFORMATION GUIDE**

### ***Disclaimer***

*The Player Information Guide is intended to provide you only with general information on gaming machines and games offered by the club, with the aim of increasing your understanding of gaming machines and games. The club takes no responsibility and cannot be held liable for any decision made on the basis of the information contained in the Guide.*

### **1. Introduction**

Gambling is an enjoyable leisure activity for many Australians and the Bribie Island RSL & Citizens Memorial Club Inc has prepared the Player Information Guide to assist you to make informed decisions on your gambling at the Club. It contains information on government regulations, gambling products and services offered by the Club, player return rates and chances of winning and some basic suggestions to help you enjoy gambling within your means. The Guide supports the *Queensland Responsible Gambling Code of Practice* and supporting documentations (*Queensland Responsible Gambling Resource Manual* and Responsible Gambling Policy) in the provision of gambling products and services by the club.

### **2. Government Regulations**

All gambling products and services are regulated by government agencies, particularly the Office of Liquor and Gaming Regulation. This means that no casino, club or hotel in Queensland can operate any gaming machine or game without being formally approved for operating that machine or game. The approval process includes, among other things, a stringent testing of all gaming machines or games by a licensed monitoring operator to ensure they meet all legislative requirements. The approval process is an assurance to the members/patrons that the gaming machine or game that they play meets all prescribed standards.

### **3. Gambling products and services available at the Club**

The Bribie Island RSL & Citizens Memorial Club Inc provides the following gambling products and services for the enjoyment of its members/patrons:

- Gaming Machines (Pokies)
- Keno
- Wagering (TAB)
- Bingo

#### 4. Chances of Winning

- **Gaming Machines**

Gaming Machines in clubs and hotels in Queensland are programmed to return an expected average rate of a minimum of 85% and a maximum of 92% over a long period of time to the player. This player return rate is *not* an outcome of a single game but an average of many games on that machine over a period of time. The reason for this is that gaming machines use the concept of *chance* and *randomness*. Chance is the likely outcome of a particular event and randomness is the order in which the outcome will occur. For instance, the chance of getting a 'head' or a 'tail' when you toss a coin is 50/50 and there is no particular order in which the head or tail will occur (randomness). As gaming machines and games have far more possibilities than a coin (which has only two possibilities – head or tail) the chance and randomness of achieving a winning outcome are very different, as illustrated in the table below. Generally, the higher the prize, the more unlikely it is to occur.

<b>Chances of Winning</b>	
Prize Value	Chance of the prize happening on a single play line (including scatters)
More than 500	1 chance in: 10,198
200 to 499	2,669
100 to 199	1,458
50 to 99	450
20 to 49	246
10 to 19	106
5 to 9	53
1 to 4	10
Prize type by symbol combination	Chance of the combination happening on a single play line
Highest prize combination	1 chance in: 9,765,625
5 of a kind	4,784
4 of a kind	490
3 of a kind	45
2 of a kind	9
Overall chances on a single play line	
Chance of <b>ANY</b> prize	1 in 8
Chance of <b>NO</b> prize	7 in 8
<b>Caution</b>	
<ul style="list-style-type: none"> <li>• All the values shown are averages. It is likely that significant variations to these will happen during any session of play.</li> <li>• If the machine you are playing is a linked machine, the chances of a prize or combination occurring will be different to those above (but can only be better)</li> </ul>	

- **Keno**

Keno uses a random number generator and the chances of winning a jackpot are as follows:

7 spot	1 in 40,979
8 spot	1 in 230,114
9 spot	1 in 1,380,687
10 spot	1 in 8,911,711

The average player return rate for keno is 75%

- **TAB**

The odds of winning for gambling on racing through the TAB are displayed on monitors in the club for each particular race. On average, the player return rate for this form of gambling is 84%.

- **Bingo**

The average player return rate for bingo is 90%

## **5. Basic suggestions to enjoy gambling within your means**

Only **you** can decide how much time and money you want to spend on gambling at the club. You should spend only what you can afford to lose.

When playing gaming machines and games at the Club, you should remember that gaming machines and games are products of chance and randomness and there is no guarantee that you will achieve the winning outcomes any of the time. Take a break from your gaming machine from time to time.

You should also note that you cannot 'confuse' or 'trick' gaming machines to produce winning outcomes by playing at certain times of the day, touching the machine in a certain way, changing the speed of play or changing bet levels.

## **6. In summary**

The Bribie Island RSL & Citizens Memorial Club Inc promotes a responsible approach to gambling and offers gaming machines and games for your enjoyment. Only you can decide how much time and money you want to spend on gambling at the club. If you think you may have a problem controlling your gambling habits, please contact the club on telephone (07) 34001300 and ask to speak with one of our trained Customer Liaison Officers who will explain the options available to you.

Alternatively you can contact local Gambling Help on:

**5428 6244** or free call:  
**1800 858 858**